



National Organization  
Of Veterans Advocates

## Using a NOVA Professional Advocate to Pre-Plan Your VA Claims

In addition to rigorous initial training, testing and accreditation to become a VA Claim Agent, NOVA Accredited Agents annually receive at least 36 hours of additional specialized training and education on the latest Veterans Law and Benefits Advocacy.

NOVA members are trained to pre-plan a veteran's case thoroughly and present the Veteran's or Dependent's application and case in the most favorable manner. NOVA members also have the additional support and advice of the NOVA organization and its fellow members who are available to consult on strategies and the proper interpretation of ever-changing VA law and benefits.

Professional representation allows your accredited agent practitioner to zealously advocate on your behalf, answer your claim-related questions in a timely manner, and help you understand (and obtain) the evidence needed to support your claim for VA benefits.

Professional representation means your advocate is not simply passing along the claims you have to the VA. Rather, your professional veterans' advocate analyzes your service and any prior claims history, and assesses the best and most efficient path to getting you all the benefits you earned and deserve – **both those you know about and those you don't.**

Veterans and Dependents who pursue their VA benefits without professional representation are at a disadvantage because VA laws and regulations are complex, convoluted, and constantly changing. Professional advocacy by a well-trained and experienced NOVA member ensures that you will have an advocate who not only knows veterans' benefits law, but who will hold the VA accountable and make sure the VA applies its laws and regulations correctly.

*Congress intended the VA to be a veteran-friendly benefits system. Unfortunately, over the years, ever more complex regulations often subvert that intent. Veterans (and their beneficiaries) need and deserve an experienced and well-trained professional advocate to navigate the VA's bureaucracy. Using a professional veteran's benefit practitioner is definitely the veteran's & dependent's best option for obtaining the benefits he or she earned while serving and defending their country.*